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Paper No. 10

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MAIL

JAN 15 2004

In re Application of

SZLAM

Application No. 09/437,414

Filed: November 10, 1999

For: **DYNAMIC AND INTERDEPENDENT
PROCESSING OF INBOUND AND
OUTBOUND COMMUNICATIONS**

DIRECTOR OFFICE
TECHNOLOGY CENTER 2600

DECISION ON REQUEST TO
WITHDRAW AS ATTORNEY

This is a decision on the Request to Withdraw as Attorney/Agent of record filed on September 4, 2003.

A grantable request to withdraw as attorney/agent of record must do the following:

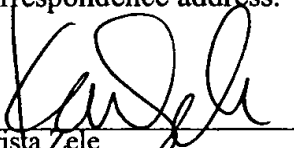
- (1) indicate the present mailing address of the attorney(s)/agent(s) who seek(s) to withdraw, and
- (2) be signed by each attorney/agent seeking to withdraw or clearly be signed on their behalf, and
- (3) be *approved* at least thirty (30) days prior to the maximum extendable period for response to any outstanding Office Action, and
- (4) indicate the address to which future correspondence should be mailed.

Attorneys/Agents requesting the withdraw are withdrawn.

Accordingly, the request is **GRANTED**.

All future communications from the Office will be directed to the address listed below until otherwise notified by applicant. Applicant is reminded of the obligation to promptly notify the Patent and Trademark Office of any change in correspondence address to ensure receipt of all communications from the Office.

The file is being returned to the examiner after processing of the change of correspondence address.


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